



1 Scope and domiciliary rights

- 1.1. These house rules apply to the grounds and buildings of the RheinMain CongressCenter in Wiesbaden (hereinafter called "venue").
- 1.2. The venue is private property and is subject to the domiciliary rights of Rhein-Main-Hallen GmbH (hereinafter called "RMH"), which exercise the same in parallel with the respective event organiser on the grounds through the persons commissioned for that purpose.
- 1.3. The house rules apply for all visitors, exhibitors, event organisers and service suppliers who enter the grounds and the halls insofar as nothing to the contrary has been agreed with them. They do not apply to the employees of RMH.
- 1.4. The possible consequences of failure to comply with these house rules:
 - Expulsion from the grounds
 - Exclusion from the event
 - Ban on entering the grounds, where applicable with prosecution
 - Compensation claims for damagesReimbursement of admission fees – even partially – shall be ruled out in such cases.
- 1.5. Additional event-specific regulations shall be communicated by notice or through another channel (internet, admission tickets etc.).

2 Admission and permission to remain on the premises

- 2.1 Admission and permission to remain on the premises shall only be granted to persons who can present either a valid admission ticket, an accreditation valid for the day of the event or any other permit for pedestrian or mobile admission to the grounds.
- 2.2 Permission to remain on the premises shall be granted only for the times, buildings and purposes specified in the access authorisation. The access authorisation shall be carried by the authorised person until they leave the grounds and be shown to the security personnel when requested to do so.
- 2.3 Persons wishing to purchase an admission ticket shall be granted access to the ticket office area.
- 2.4 Children and youths under 14 years of age shall be accompanied by a guardian or by a suitable person acting as a supervisor. Moreover, the provisions of Children and Youth Protection legislation apply.
- 2.5 Carrying bags and rucksacks may be prohibited as well as the compulsory leaving of bags, rucksacks, coats and jackets for the customary local fee can be required for safety reasons. If no ban is imposed, the visitor can expect that bag checks and body searches will be carried out and the contents of bags and the like, coats, jackets and capes will be checked.
- 2.6 Persons shall not be granted access to the grounds who
 - Are unable to show valid access authorisation
 - Are apparently under the influence of alcohol or drugs
 - Apparently have the intention of disturbing the event
 - Do not consent to security checks
 - Are carrying forbidden items (cf. section 5.2) or
 - Have been barred from entering the premises.Persons who have already entered the premises to whom the above applies or who commit other breaches of the house rules can be barred from the venue. The reimbursement of admission fees – even partially – shall be ruled out in such cases.
- 2.7 The closure and evacuation of rooms, buildings, flying structures or outdoor areas and/or the cancellation of the event can be ordered for safety reasons. The instructions of the security personnel shall be followed in such cases. The general possibility of claiming reimbursement of admission fees shall be asserted with the event organiser within 14 days in this case. The subsequent assertion of claims is precluded.

3 General code of behaviour

- 3.1 Every person shall behave in such a way that no other person is injured, endangered or bothered more than is unavoidable in the circumstances.
- 3.2 The instructions of the supervisory and security personnel as well as enforcement officers shall be followed at all times.
- 3.3 The facilities on the premises shall be treated with care.
- 3.4 Waste, packaging materials and empty containers shall be disposed of in sizeable amounts in the containers provided. The party responsible for larger amounts of waste of any kind shall ensure of their own accord that the same is removed from the grounds of the RMCC without delay. The party responsible for the waste shall bear the cost of removal.
- 3.5 Emergency and escape routes as well as safety equipment such as fire alarms, fire extinguishing equipment, smoke alarms shall be kept clear at all times.
- 3.6 Items found on the premises shall be handed into the info counter. Damage to persons or property shall be reported immediately.

4 Vehicle traffic

- 4.1 Driving vehicles on the grounds requires a permit issued for this purpose.
- 4.2 The rules of the road (StVO) apply on the grounds. Walking speed shall be observed.

- 4.3 Marked areas such as fire service areas, escape and emergency routes as well as emergency exits shall be kept clear without exception. In the event of a breach of this regulation, the vehicles can be towed away immediately at the responsible party's expense.
- 4.4 If the nature of the event requires clearing the RMCC underground carpark, the event organiser shall bear the relevant cost.

5 Bans

- 5.1 Insofar as no express permission is granted on the part of RMH or the event organiser, the following is not permitted anywhere on the premises:
 - Smoking – including e-cigarettes – in all closed rooms
 - Leaving luggage unattended. In the event of an intentional or gross negligent breach, RMH reserves the right to charge the cost of initiated necessary safety measures and any consequent damage.
 - Begging and bothering persons
 - Obstructing emergency and escape routes
 - Staying on the premises overnight
 - Commercial activities
 - Distributing printed matter and advertising material, affixing stickers and posters and use of advertising media. A special rule shall apply for exhibitors.
 - Commercial photography, filming, video-recording, audio-recording, television recording, in particular of trade fair stands and exhibits
 - Driving on the premises, for example in vehicles, bicycles, inline skates, roller skates, Segways, skateboards, kickboards, scooters, electric scooters and the like. Special regulations can apply on dedicated areas for some events.
 - Operating flying objects (e.g. drones) as per section 1 of the German Air Traffic Act (LuftVG)
- 5.2 It is not permitted to take the following into the premises:
 - Firearms, cutting, stabbing and thrusting weapons of all types as well as items which can be used to injure persons or damage property and whose owners intend to use them for those purposes.
 - Health-endangering, corrosive, highly flammable, colouring or radioactive solid, liquid or gaseous substances.
 - Gas bottles, gas spray bottles and pressure vessels with the exception of standard pocket cigarette lighters.
 - Items made of fragile material or material that splinters.
 - Fireworks, rockets, Bengal lights, smoke powder, illuminated balls, and other pyrotechnical items as well as explosives.
 - Flags, banners, banner poles as well as propaganda material, the contents of which are racist, xenophobic, sexist or radical or are directed against the free democratic basic order.
 - Mechanically or electrically operated sound instruments
 - Devices for producing photography, film, video or audio recordings insofar as they serve commercial purposes.
 - Animals. Exception to this rule are guide dogs deemed as medically necessary (verification with disabled persons' ID) and, where applicable, the obligation to wear a muzzle. Special exceptions shall apply for animal-related events.

6 Right to images of oneself

We would like to point out that on the premises of the RMCC, in particular during events, photos, film and video recordings are regularly made for the purpose of reporting, documentation or advertising. Upon entering the grounds of the RMCC, visitors, exhibitors and other persons who are depicted in such photographs and recordings consent to the same and the publication thereof unless they have withdrawn their consent to the photographer.

7 CCTV surveillance

The grounds of the RMCC are, in compliance with the German Federal Data Protection Act (Bundesdatenschutzgesetz - BDSG), monitored both on the inside and the outside by CCTV for the safety of the visitors and exhibitors as well as for protecting domiciliary rights.

8 Noise levels during music events and use of light and/or laser shows

We recommend wearing some form of hearing protection in order to reduce the risk of hearing damage during music events in particular. The event organiser shall draw attention to the relevant risks in the entrance area at events where high noise levels can be expected in the auditorium. The event organiser shall be held responsible for the use of light and laser effects at certain events. RMH shall assume no liability for any damage.

9 Important telephone numbers

Police: 110 | Fire brigade/Ambulance: 112 | RMCC info: +49(0)611 1729-400